



New Client Form
(please print)

Owner Information

First Name:	Last Name:	Date:
Street Address:		
City:	State:	Zip Code:
Mobile Phone:	Home Phone:	Work Phone:
Email Address:		
Secondary Owner Name:	Phone:	Email:

How did you hear about us? Google/Internet Facebook Other: _____

Emergency Contact
(someone we can release the dog to in the event you cannot pick up your pet)

Name:	Phone:	Email:
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Veterinarian Information

Business Name:	Veterinarian Name:	Phone Number:
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Pet Information

Pet Name:	Type: <input type="checkbox"/> Dog <input type="checkbox"/> Cat	Breed:
Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	Spayed/Neutered: <input type="checkbox"/> Yes <input type="checkbox"/> No	Weight:
Birth Date:	Color/Markings:	

Health & Grooming History
(leave blank if Unknown - use Other Information section to explain health conditions if Yes)

	Yes <small>(explain below)</small>	No		Yes <small>(explain below)</small>	No		Yes <small>(explain below)</small>	No
Blind:			Deaf:			Heart Condition:		
Diabetic:			Epileptic:			Musculoskeletal Issues:		
Allergies:			Sensitive Skin:			Warts/Moles/Skin Tags:		
Biter:			Shy/Nervous:			Comfortable in a Crate:		
Barker:			Hyper:			Aggressive: <input type="checkbox"/> Cages <input type="checkbox"/> People <input type="checkbox"/> Other: _____ <input type="checkbox"/> Animals		

Sensitive Areas: _____

Professionally groomed before? (circle one) **Yes** **NO**

Scared of hair dryer? (circle one) **Yes** **NO**

Shampoo preference? (circle one)

Deodorizing
Hypoallergenic

Medicated
Fun-Scented

Other Information
(use this space to explain health/behavior conditions)



Grooming Policies and Release

(please sign and initial as read and understood)

Your animal is very important to us and Doggie Designs! We would like to assure you that every effort will be made to make your animal's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process: people as well as the animals. You are required to execute a Grooming Release form prior to any services being performed .

_____ **Health or Medical Problems:**

(initial) Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement.

_____ **Veterinarian Authorization -- Medical Emergencies:**

(initial) This release gives Doggie Designs full authorization to seek medical treatment from the nearest licensed veterinarian in the case of any medical emergencies while the pet is in the care of Doggie Designs. All veterinary costs and expenses will be the responsibility of the animal's owner, unless accident caused by grooming.

_____ **Accidents:**

(initial) Although accidents are very rare, there is a risk when handling pets. Although we use extreme caution and care in all situations, grooming equipment is extremely sharp and possible accidents can occur, including (but not limited to): cuts, nicks, scratches, or quicking of the nails. In most cases, this can happen when a pet is wiggling or moving around. *Your pet's safety and comfort is our number one priority.* In the event an accident does occur, you will be notified. If Doggie Designs feels it is an accident requiring veterinary attention and the pet owner is not on-site, Doggie Designs will seek immediate veterinary care for your animal at our expense.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) or cat(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Doggie Designs to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above .

Signature: _____

Date: _____



Grooming Policies and Release

(please sign and initial as read and understood)

Fleas/Ticks:

(initial) Flea/tick treatment is required. If your pet has any fleas, they will be given a capstar flea treatment at your expense, \$8 plus tax. If you do not want them to receive one, you can reschedule your appointment after the fleas are resolved by you.

Matted Coats:

(initial) Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations and infections. *Doggie Designs will not cause serious or undue stress to your pet by de-matting excessively matted coats* and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. If your pet needs to be shaved to remove matting, you acknowledge that you agree to this procedure and any risk presented. There will be an additional charge for this process: it is very time consuming, and causes extra wear on grooming equipment. **De-Matting will charged at \$2 per minute**, and if we must shave your dog, a **Matted Shave Fee of \$10 - \$50** additional will be applied.

Other Fees: (Prior Arrangements must be made for this service below)

(initial) **Special Handling Fee** - if your dog requires a second handler to be safely groomed, a **fee of \$10 or more will apply.**
Expedited Groom Fee - if your dog needs to be groomed straight through (no cage, no breaks) for health, medical or stress reasons, or it is requested by the owner, **a \$25 fee will apply.**
Grooming - If you would like to request a special haircut or pattern a **\$10 fee or more will apply**
We do require at least four hours to groom your pet. Sometimes it takes longer because of unruly or larger pets who had an appointment ahead of yours that took longer than expected. We do offer asap appointments dropped off between 8am and 9am and there is an extra charge of \$25 for expedited services.

Payment:

(initial) Payment is due at time of pick-up. We accept cash, Visa, MasterCard ,Discover, American Express, and checks.

Satisfaction:

(initial) Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. We also understand that your pet is excited to see you when you pick them up, making it hard to closely evaluate the haircut. If, once you get home, you decide that you would like something adjusted, please call us and we'll make arrangements. You must call us and bring your pet in within *3 Business Days* of picking them up from their appointment, other wise a fee may apply.

Social Media:

(initial) Can we post your pets photo. YES or NO (Circle one)

Current Vaccinations:

(initial) All dogs being serviced in our grooming salon must be current on their distemper/parvo, rabies and bordetella vaccinations and provide documents of such. All puppies must be at least 12 weeks old and current on their puppy series vaccines with documents of such.

Cancellations/No call-No Show:

(initial) Cancellations can leave an empty block in the schedule that could have otherwise been used by another customer, we ask that any rescheduling or cancellations be made at least *24 business hours* in advance. If you do not call to cancel and do not show up to your appointment, this is considered a "no call, no show" and a **fee of \$25 will apply** and is *required to be paid before* another appointment may be scheduled