



New Client Form

(please print)

Owner Information									
First Name:			Last Name:			Date:			
Street Address:									
City:					State:		Zip Code:		
Mobile Phone:			Home Phone:			Work Phone:			
Email Address:									
Secondary Owner Name:			Phone:			Email:			
How did you hear about us? ☐ Google/Internet ☐ Facebook ☐ Other: _____									
Emergency Contact									
(someone we can release the dog to in the event you cannot pick up your pet)									
Name:			Phone:			Email:			
Veterinarian Information									
Business Name:			Veterinarian Name:			Phone Number:			
Pet Information									
Pet Name:			Type: ☐ Dog ☐ Cat			Breed:			
Gender: ☐ Male ☐ Female			Spayed/Neutered: ☐ Yes ☐ No			Weight:			
Birth Date:			Color/Markings:						
Health & Grooming History									
(leave blank if Unknown - use Other Information section to explain health conditions if Yes)									
	Yes (explain below)	No		Yes (explain below)	No		Yes (explain below)	No	
Blind:			Deaf:			Heart Condition:			
Diabetic:			Epileptic:			Musculoskeletal Issues:			
Allergies:			Sensitive Skin:			Warts/Moles/Skin Tags:			
Biter:			Shy/Nervous:			Comfortable in a Crate:			
Barker:			Hyper:			Aggressive: ☐ Cages ☐ People ☐ Other: _____ ☐ Animals			

Sensitive Areas: _____
 Professionally groomed before? (circle one) **Yes** **NO**
 Scared of hair dryer? (circle one) **Yes** **NO**
 Shampoo preference? (circle one)
 Deodorizing **Premium** +(\$10-\$25)
 Hypoallergenic **Cologne** (Choose Scent)
 Medicated +(\$10-\$20)

Other Information

(use this space to explain health/behavior conditions)

**Grooming times will vary. Expect your pet to be here a minimum of four hours. Large breed dogs and custom/specialty haircuts may take longer.*



Grooming Policies and Release

(please sign and initial as read and understood)

Your animal is very important to us and Doggie Designs! We would like to assure you that every effort will be made to make your animal's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process: people as well as the animals. You are required to execute a Grooming Release form prior to any services being performed.

Fleas/Ticks:

(initial) Flea/tick treatment is required. If your pet has any fleas, they will be given a capstar flea treatment at your expense. If you do not want them to receive one, you can reschedule your appointment after the fleas are resolved by you.

Matted Coats:

(initial) Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations and infections. *Doggie Designs will not cause serious or undue stress to your pet by de-matting excessively matted coats* and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. If your pet needs to be shaved to remove matting, you acknowledge that you agree to this procedure and any risk presented. There will be an additional charge for this process: it is very time consuming, and causes extra wear on grooming equipment. **De-Matting will charged at \$2 per minute**, and if we must shave your dog, a **Matted Shave Fee of \$10 - \$50** additional will be applied.

In particular, because mats on ears restrict blood flow, they can cause hematomas. Removing mats can trigger a sudden rush of blood to the ears. Thus, bleeding can occur, typically at the tips of the ears.

Other Fees: (Prior Arrangements must be made for this service below)

(initial) *Special Handling Fee* - if your dog requires a second handler to be safely groomed, a **fee of \$35 or more will apply**.
Expedited Groom Fee - if your dog needs to be groomed straight through (no cage, no breaks) for health, medical or stress reasons, or it is requested by the owner, **a \$35 fee will apply**.
Grooming - If you would like to request a special haircut or pattern a **\$35 fee or more will apply**.

Payment:

(initial) Payment is due at time of pick-up. We accept cash, Visa, MasterCard ,Discover, American Express, and checks.

Satisfaction:

(initial) Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. We also understand that your pet is excited to see you when you pick them up, making it hard to closely evaluate the haircut. If, once you get home, you decide that you would like something adjusted, please call us and we'll make arrangements. You must call us and bring your pet in within *3 Business Days* of picking them up from their appointment, other wise a fee may apply.

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Grooming Policies and Release

(please sign and initial as read and understood)

Current Vaccinations:

(initial) All dogs being serviced in our grooming salon must be current on their rabies and bordetella vaccination and provide documents of such. All puppies must be at least 12 weeks old and current on their puppy series vaccines with documents of such.

Cancellations/No call-No Show:

(initial) Cancellations can leave an empty block in the schedule that could have otherwise been used by another customer, we ask that any rescheduling or cancellations be made at least *48 business hours* in advance. If you do not call to cancel and do not show up to your appointment, this is considered a "no call, no show" and you are subject to pay for appointment in full.

Health or Medical Problems:

(initial) Occasionally grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement.

Veterinarian Authorization -- Medical Emergencies:

(initial) This release gives Doggie Designs full authorization to seek medical treatment from the nearest licensed veterinarian in the case of any medical emergencies while the pet is in the care of Doggie Designs. All veterinary costs and expenses will be the responsibility of the animal's owner, unless accident caused by grooming.

Accidents:

(initial) Although accidents are very rare, there is a risk when handling pets. Although we use extreme caution and care in all situations, grooming equipment is extremely sharp and possible accidents can occur, including (but not limited to): cuts, nicks, scratches, or quicking of the nails. In most cases, this can happen when a pet is wiggling or moving around. *Your pet's safety and comfort is our number one priority.* In the event an accident does occur, you will be notified. If Doggie Designs feels it is an accident requiring veterinary attention and the pet owner is not on-site, Doggie Designs will seek immediate veterinary care for your animal at our expense.

Pet Pickup Timing:

(initial) For the safety of your pet, we request that you refrain from entering the shop while your pet is still on the grooming table. If you haven't heard from us, it means your pet is likely still in the grooming process.

Pet Pickup:

(initial) We appreciate your cooperation in promptly picking up your pet after grooming. If you anticipate an afternoon pick-up, please inform us in advance. Please note that after-hours pick-ups may incur a fee of up to \$2.00 per minute.

Seniors:

(initial) We will do our very best to complete your senior dog's groom quickly. Sometimes senior dogs need breaks to keep them comfortable. This creates a longer total groom time. Also, grooming can be stressful for your pet at this age. We are not responsible for the injury or sudden death of your pet.

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Grooming Policies and Release
(please sign and initial as read and understood)

Fur Coloring:

(initial) At times, color lasts up to 100 washes. We only use dye that is pet friendly, but we are not responsible for any skin irritation, allergic reactions, or the transfer of dye to other surfaces.

Cat Grooming:

(initial) When cats are exposed to a new environment, they can experience elevated stress levels. If your cat is too stressed to safely continue the groom, all activities will stop and you will be notified. Occasionally, grooming can also expose or aggravate a hidden medical problem. Finally, shaving mats or normal grooming can be dangerous since cats have skin that may tear even with gentle handling.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) or cat(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Doggie Designs to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above .

Signature: _____

Date: _____